

Curriculum Vitae For Mr Reavley Brent Westbrook

Career Summary:

I have had great satisfaction in my technology and business career owing to solutions I had defined, developed, managed and implemented. I have undertaken this work over the years from a junior programmer through to a senior manager. I have managed several development teams and projects across a wide range of business practices. I have travelled extensively to perform these duties.

I have implemented and networked several IBM iSeries and xSeries systems and solutions in a variety of small to large businesses.

I have integrated disparate business functions across a wide range of technologies and platforms. This involves managing personnel with a variety of skills and experience.

I pride myself on my ability to talk to customers in a business sense whilst embracing technology. I like to see customers understand how I can improve their business by adopting technology. I like to gain their confidence. I like to work with the customer to build their solution. I enjoy building business relationships.

I have many years of business partnership with IBM.

Benefits:

- Analysis of business operations and work practices to:
 - o Streamline and de-duplicate operations to raise efficiency
 - o Define hardware and software solutions to enhance business processes.
 - o Maximise business, hardware and software performance.
 - o Consolidate disparate business and IT practices and components.
 - o Integrate business systems to improve productivity.
 - o Increase systems availability (High Availability, System Mirroring and Clustering).
 - o Define, improve and adhere to Service Level Agreements
 - o Outperform competitor offerings.
 - o Reduce IT licence costs.
 - o Reduce operational costs.
 - o Increase revenues/ROI.

Career Profile:

- IBM Mid-Range Systems S/3x series to AS/400, iSeries, xSeries and System i
 - Windows technologies
- Management of small to large IT environments including all hardware and networking
- Pre-sales and sales of iSeries systems
- Configuration of iSeries systems
- Post-sales support and upgrades
- Software development, full life cycle from conception through development, implementation, roll-out, management and education.
- Development/System Resources - PDM, RPG, DDS, CLP, SQL, Query, Websphere, MQ
- Project management
- Business analysis
- Systems analysis
- Education, Training and Presentations

Career History:

BDMCC Ltd. May 2010 to Present.

Director

In May 2010, I started my own business: Brent Digital Media Consulting Co. Ltd. My company provides IBM System I consultancy, management and technical services to the IBM System I community:

- Barclays Wealth, St Helier, Jersey. January 2011 to present. Systems support and project management for five IBM i5 systems in Jersey and Cayman and their respective technical and application support teams. Developing automated monitoring and alerting processes. Ensuring maximum availability of all systems. Reducing incidences of manual intervention by automating processes.

I have developed a range of system tools and utilities which will become available for download on my website in 2012.

In addition, on a small scale, I have been providing website services to:

- Colosseum Italian Restaurant
- Jayne's Driving School
- Vintage Japanese Motorcycle Club
- Uttoxeter Classic Shows
- Devon Riviera Motorcycle Club
- The eRead Shop

Wesupply Ltd. September 2008 to May 2010.

Hosting Services Manager.

I was responsible for 160 supply-chain and B2B customers providing electronic trading on three i6 E8A systems and 4 xSeries 3550 systems located in IBM Data Centres in Warwick and Portsmouth. I had full responsibility for the continued access to the systems including the infrastructure and networks to support this. I was responsible for the implementation of new hardware and infrastructure in the data centres.

I developed software for the management of the users, environment and security.

I have been liaising with IBM over the last 18 months managing the upgrade of the servers to the specification above from a pair of i550 systems. This is to provide high availability and disaster recovery facilities. This is with a view to providing full 24 x 7 x 365 operational access.

Iris Group Plc. June 1997 to September 2008.

Hosting Services Manager (2004 – 2008)

I was responsible for 40 financials, logistics and CRM customers on two IBM i520 systems located in Manchester. There were approximately 800 users. I was responsible for continuous access to the systems and the supporting infrastructure.

I developed software for the management of the users, environment and security.

Systems Manager (1997 – 2004)

I looked after all internal and customer computer equipment and infrastructure. I liaised with the sales team on IBM iSeries presales consultancy basis. I was responsible for systems assurance and pricing of IBM iSeries equipment using IBM e-configurator and the LPAR Validation tool. I was responsible for implementation of the equipment and operations training where necessary. I also provided programming training for iSeries developers. I attained IBM certification to maintain the company's IBM Advanced Business Partnership status. During my tenure at Iris Group, I was involved in many specialist projects for several customers. This evolved due to my thorough understanding of business practices, hardware, operating systems and software applications.

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AIG Computer Services. September 1989 to June 1997.

Project Leader/Project Manager/ Industry Sector Manager.

I managed several bespoke projects. These ranged in revenue from £50,000 to £2.5 Million managing a number of development staff ranging from 5 to 18. the main projects were:

- Development of Inventory Management and Materials Purchasing Systems for a world-wide petro-chemical company.
- Development of a Quotation and Booking Management System for a multi national wholesale travel company.
- Development of an Automated Corporate Billing System for a multi national vehicle leasing company.

Contract Consultant. December 1986 to September 1989.

Contract Projects:

- Development of a Field Engineering System for a printer manufacturer
- Development of an Incentive Schemes System for a marketing company
- Enhancements to a bespoke system for a multi national confectionary manufacturer
- Development of an End User/Customer database and Sales Lead Analysis system for a Europe-wide office equipment supplier
- Development of a Cargo Handling System for a small airfreight company
- Development of a Bloodstock Investment System for an Arabian owned racing stable/stud.

CBS Toys Ltd. March 1983 to December 1986

Programmer/Analyst Programmer

Development of Bespoke Manufacturing System

Agemaspark Ltd. November 1981 to March 1983.

Research and Design Engineer/Trainee Programmer.

R&D of control and fail-safe mechanisms for spark-erosion machine tools
Junior Programmer/Programmer – Product Definition and Costing System,

Industry Certification:

- Microsoft Certified Professional Windows 2000
- IBM iSeries Sales Certification V4R1 - V5R4
- IBM iSeries Technical Certification V4R1 - V5R3

Personal Details

**Education: Royal Grammar School Bucks College of Higher Education
High Wycombe, Bucks High Wycombe, Bucks**

11 'O' Levels

TEC II:I Electronics

Higher National Diploma: Engineering

Interests:

Motorcycle Restoration and club events

Country/Coastal Walks

Photography

Technology

Address:

“Sunny Side”

Pottery Lane

Yelland

Devon

EX31 3EH

Phone: 01271 861021

Mobile: 07773 625982

Email: brent@bdmcc.co.uk